

**Caradoc Townsend Mutual Insurance Company**

Consolidated Financial Statements

**December 31, 2018**



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# Caradoc Townsend Mutual Insurance Company

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December 31, 2018

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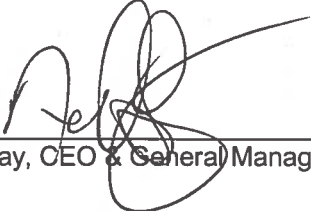
## Management's Responsibility for Financial Reporting


The Consolidated financial statements of Caradoc Townsend Mutual Insurance Company have been prepared in accordance with International Financial Reporting Standards. When alternative accounting methods exist, management has chosen those it deems most appropriate in the circumstances. These statements include certain amounts based on management's estimates and judgments. Management has determined such amounts based on a reasonable basis in order to ensure that the consolidated financial statements are presented fairly in all material respects.

The integrity and reliability of Caradoc Townsend Mutual Insurance Company's reporting systems are achieved through the use of formal policies and procedures, the careful selection of employees and an appropriate division of responsibilities. These systems are designed to provide reasonable assurance that the financial information is reliable and accurate.

The Board of Directors are responsible for ensuring that management fulfills its responsibility for financial reporting and is ultimately responsible for reviewing and approving the consolidated financial statements. Following its review of the consolidated financial statements and discussions with the auditors, the Board approves the consolidated financial statements to be submitted to the Members for their approval at the annual general meeting. The Board also considers the engagement or re-appointment of the external auditors for approval by the Members at the annual general meeting.

The Consolidated financial statements have been audited on behalf of the members by Millard, Rouse & Rosebrugh LLP, in accordance with Canadian generally accepted auditing standards.

  
\_\_\_\_\_  
Neil Shay, CEO & General Manager

  
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Mary Heaston, VP Corporate Services  
& Treasurer

February 25, 2019

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## INDEPENDENT AUDITOR'S REPORT

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To the Members of Caradoc Townsend Mutual Insurance Company:

### *Opinion*

We have audited the consolidated financial statements of Caradoc Townsend Mutual Insurance Company (the Company), which comprise the consolidated statement of financial position as at December 31, 2018, and the consolidated statements of surplus, income and cash flow for the year then ended, and notes to the consolidated financial statements, including a summary of significant accounting policies.

In our opinion, the accompanying consolidated financial statements present fairly, in all material respects, the financial position of the Company as at December 31, 2018, and its financial performance and its cash flow for the year then ended, in accordance with International Financial Reporting Standards.

### *Basis for Opinion*

We conducted our audit in accordance with Canadian generally accepted auditing standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Consolidated Financial Statements* section of our report. We are independent of the Company in accordance with the ethical requirements that are relevant to our audit of the consolidated financial statements in Canada, and we have fulfilled our other ethical responsibilities in accordance with those requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

### *Responsibilities of Management and Those Charged with Governance for the Consolidated Financial Statements*

Management is responsible for the preparation and fair presentation of the consolidated financial statements in accordance with International Financial Reporting Standards, and for such internal control as management determines is necessary to enable the preparation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the consolidated financial statements, management is responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting unless management either intends to liquidate the Company or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Company's financial reporting process.

(continues)

Independent Auditor's Report to the Members of Caradoc Townsend Mutual Insurance Company:

*Auditor's Responsibilities for the Audit of the Consolidated Financial Statements*

Our objectives are to obtain reasonable assurance about whether the consolidated financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Canadian generally accepted auditing standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these consolidated financial statements. As part of an audit in accordance with Canadian generally accepted auditing standards, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the consolidated financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the consolidated financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the consolidated financial statements, including the disclosures, and whether the consolidated financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

*Millard, Reuss & Rosebrugh LLP*

February 25, 2019  
Simcoe, Ontario

Chartered Professional Accountants  
Licensed Public Accountants

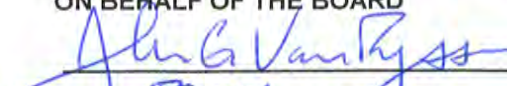

# Caradoc Townsend Mutual Insurance Company

## Consolidated Statement of Financial Position

As at December 31, 2018

	2018	2017 Revised (Note 24)
<b>ASSETS</b>		
Cash	\$ 1,848,248	\$ 120,680
Investments (Note 4)	18,614,237	13,761,309
Accrued investment income	90,614	74,989
Due from policyholders	3,750,099	3,223,881
Due from reinsurer (Note 5)	59,291	10,000
Due from Facility Association	110,206	72,857
Miscellaneous accounts receivable	1,536	55,459
Income taxes recoverable	1,795	60,599
Reinsurers' share of unearned premiums (Note 6)	122,688	99,077
Deferred policy acquisition costs (Note 7)	1,513,000	1,053,710
Deferred income taxes (Note 8)	761,000	141,000
Investment in associate (Note 9)	636,442	589,598
Property and equipment (Note 10)	2,246,436	1,666,787
Reinsurers' share of provision for unpaid claims (Note 11)	2,667,934	863,262
	<b>\$ 32,423,526</b>	<b>\$ 21,793,208</b>
<b>LIABILITIES AND SURPLUS</b>		
Accounts payable	\$ 517,200	\$ 586,504
Due to other insurance companies	171,703	228,520
Unearned premiums (Note 12)	6,335,261	5,189,901
Unearned commission revenue (Note 13)	31,874	28,349
Provision for unpaid claims and adjustment expenses (Note 14)	9,151,834	5,739,247
	<b>16,207,872</b>	<b>11,772,521</b>
<b>Surplus</b>	<b>16,215,654</b>	<b>10,020,687</b>
	<b>\$ 32,423,526</b>	<b>\$ 21,793,208</b>

ON BEHALF OF THE BOARD

 Director  
 Director

See accompanying notes

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# Caradoc Townsend Mutual Insurance Company

## Consolidated Statement of Surplus

Year ended December 31, 2018

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	2018	2017 <i>Revised</i> <i>(Note 24)</i>
<b>Retained earnings - beginning of year</b>		
As previously reported	\$ 10,020,687	\$ 10,519,885
Adjustment to prior period <i>(Note 24)</i>	-	(392,000)
Increase in surplus on amalgamation <i>(Note 25)</i>	7,283,973	-
As restated	17,304,660	10,127,885
Net loss for the year	(1,089,006)	(107,198)
<b>BALANCE - END OF YEAR</b>	<b>\$ 16,215,654</b>	<b>\$ 10,020,687</b>

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See accompanying notes

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# Caradoc Townsend Mutual Insurance Company

## Consolidated Statement of Income

Year ended December 31, 2018

	2018	2017 <i>Revised</i> <i>(Note 24)</i>
<b>UNDERWRITING OPERATIONS</b>		
Gross premiums written	\$ 13,081,147	\$ 10,444,545
Deduct: reinsurance ceded	(2,347,297)	(2,553,927)
Net premiums written	10,733,850	7,890,618
Deduct: decrease (increase) in unearned premiums	68,586	(289,415)
<b>Net premium earned</b>	<b>10,802,436</b>	<b>7,601,203</b>
<b>Service charges</b>		
Service charges	156,765	136,790
Other	16,594	8,206
	173,359	144,996
<b>Total underwriting revenue</b>	<b>10,975,795</b>	<b>7,746,199</b>
<b>Direct losses incurred</b>		
Gross claims and adjustment expenses	10,516,834	4,754,788
Reinsurer's share of claims and adjustment expenses	(2,799,422)	(29,357)
	7,717,412	4,725,431
<b>Expenses</b>		
Fees, commissions and other acquisition expenses (Note 16)	1,873,801	1,417,195
General expenses (see schedule on page 7)	3,011,763	2,481,222
Premium deficiency adjustments	(20,871)	2,473
	4,864,693	3,900,890
<b>Underwriting loss</b>	<b>(1,606,310)</b>	<b>(880,122)</b>
Investment income (Note 17)	(65,896)	692,924
<b>Loss before income taxes</b>	<b>(1,672,206)</b>	<b>(187,198)</b>
Income taxes		
Deferred (Note 8)	(583,200)	(80,000)
<b>NET LOSS FOR THE YEAR</b>	<b>\$ (1,089,006)</b>	<b>\$ (107,198)</b>

See accompanying notes



# Caradoc Townsend Mutual Insurance Company

## Consolidated Schedule of General Expenses

Year Ended December 31, 2018

	2018	2017 <i>Revised</i> <i>(Note 24)</i>
Advertising	\$ 64,683	\$ 22,373
Association fees	59,523	56,305
Bad debts	19,776	8,466
Bank charges	67,641	35,962
Computer	550,170	460,296
Contracted services	27,827	-
Directors fees	78,593	56,725
Donations	34,271	32,253
Inspections and investigations	52,545	73,617
Insurance	74,637	61,994
Loss prevention rebates and supplies	5,164	2,787
Occupancy cost	157,211	123,964
Operating lease <i>(Note 21)</i>	188,202	90,794
Other	20,778	30,181
Pension deficit contribution (recovery) <i>(Note 19)</i>	(95,476)	102,309
Postage	32,435	32,521
Premium tax	32,004	21,461
Printing and stationery	69,348	48,827
Professional fees	173,840	141,724
Salaries	906,871	715,645
Employee benefits	230,124	194,879
Scholarships	10,000	12,000
Seminars, conventions and meetings	122,375	52,306
Statistics and reports	36,290	36,836
Telephone	29,437	25,907
Vehicle and travel	63,494	41,090
	<b>\$ 3,011,763</b>	<b>\$ 2,481,222</b>

*Amortization expense of \$107,753 (\$83,641 - 2017) is included in the above amounts.*

See accompanying notes

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# Caradoc Townsend Mutual Insurance Company

## Consolidated Statement of Cash Flow

Year ended December 31, 2018

	2018	2017 <i>Revised</i> <i>(Note 24)</i>
<b>OPERATING ACTIVITIES</b>		
Net loss for the year	\$ (1,089,006)	\$ (107,198)
Adjustments for:		
Amortization of property and equipment	107,753	83,641
Loss (gain) on disposal of property and equipment	4,822	(7,374)
Deferred income taxes	(583,200)	(80,000)
Realized gain on sale of investments	(100,600)	(94,452)
Unrealized (gain) loss on investments	714,440	(211,356)
	<b>(945,791)</b>	<b>(416,739)</b>
Changes in non-cash working capital:		
Due from policyholders	59,390	(260,897)
Due from reinsurer	(49,291)	7,962
Due from Facility Association	(37,349)	(38,477)
Miscellaneous accounts receivable	54,575	(57,844)
Income taxes recoverable	58,804	(136,660)
Reinsurers' share of unearned premiums	(23,611)	(31,655)
Deferred policy acquisition costs	(313,693)	(165,037)
Reinsurers' share of provision for unpaid claims	(1,423,034)	1,495,971
Accounts payable	(267,517)	235,463
Due to other insurance companies	(73,274)	(35,868)
Unearned premiums	(44,975)	321,070
Unearned commission revenue	3,525	(172)
Provision for unpaid claims and adjustment expenses	2,269,057	(1,787,286)
	<b>212,607</b>	<b>(453,430)</b>
Cash flow used by operating activities	<b>(733,184)</b>	<b>(870,169)</b>
<b>INVESTING ACTIVITIES</b>		
Purchase of property and equipment	(72,113)	(98,697)
Proceeds on disposal of property and equipment	-	12,970
Purchase of investments	(3,324,929)	(640,785)
Proceeds on disposition of investments	5,806,308	1,517,231
Investment in associate	(46,844)	(589,598)
Cash flow from investing activities	<b>2,362,422</b>	<b>201,121</b>
<b>INCREASE (DECREASE) IN CASH</b>	<b>1,629,238</b>	<b>(669,048)</b>
Cash - beginning of year (Note 25 - Amalgamation)	219,010	789,728
<b>CASH - END OF YEAR</b>	<b>\$ 1,848,248</b>	<b>\$ 120,680</b>

See accompanying notes

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# Caradoc Townsend Mutual Insurance Company

## Notes to Consolidated Financial Statements

Year ended December 31, 2018

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### 1. NATURE OF BUSINESS

Caradoc Townsend Mutual Insurance Company is a mutual insurance company and is owned by the member policyholders. The Company was incorporated under the laws of Ontario and is subject to the Insurance Act of Ontario. It is licensed to write property, liability, automobile, hail, boiler and machinery and certain types of fidelity and accident and sickness insurance in Ontario. The company's head office is located in Waterford, Ontario and a satellite office is located in Mount Brydges, Ontario.

The Company is subject to rate regulation in the automobile business it writes. Before automobile insurance rates can be changed, a rate filing is prepared as a combined filing for most Ontario Farm Mutual's by the Ontario Mutual's Auto Rate Filing Committee. The rate filing must include actuarial justification for rate increases or decreases. All rate filings are approved or denied by the Financial Services Commission of Ontario. Rate regulation may affect the automobile revenues that are earned by the Company. The actual impact of rate regulation would depend on the competitive environment at that time.

These consolidated financial statements have been authorized for issue by the Board of Directors on February 25, 2019.

### 2. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

#### Basis of presentation

These consolidated financial statements have been prepared in accordance with International Financial Reporting Standards (IFRS).

These consolidated financial statements were prepared on a historical cost basis, except for those financial assets that have been measured at fair value. The Company's functional and presentation currency is the Canadian dollar. The consolidated financial statements are presented in Canadian dollars.

The notes to the consolidated financial statements were ordered such that the most relevant information was presented earlier in the notes and the disclosures that management deemed to be immaterial were excluded from the notes to the financial statements. The determination of the relevance and materiality of disclosures involved significant judgement.

#### Consolidation

The consolidated financial statements of the company include its wholly-owned subsidiary, 2598695 Ontario Inc., which was incorporated on September 27, 2017. The accounting policies of the subsidiary have been aligned with the policies adopted by the Company. All intra-company transactions have been eliminated upon consolidation.

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# Caradoc Townsend Mutual Insurance Company

## Notes to Consolidated Financial Statements

Year ended December 31, 2018

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### 2. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES *(continued)*

#### Insurance contracts

In accordance with IFRS 4, Insurance Contracts, the Company has continued to apply the accounting policies it applied in accordance with pre-changeover Canadian GAAP. Balances arising from insurance contracts primarily include unearned premiums, provisions for unpaid claims and adjustment expenses, the reinsurers' share of unpaid claims and adjustment expenses, deferred policy acquisition expenses, and salvage and subrogation recoverable.

#### Premiums and unearned premiums

The Company earns premium income over the term of the insurance policy on a pro rata basis. The portion of the premium related to the unexpired portion of the policy at the end of the fiscal year is reflected in unearned premiums. Premiums receivable are recorded at amounts due less any required provision of doubtful amounts.

#### Reinsurers' share of unearned premiums

The reinsurers' share of unearned premiums are recognized as an asset using principles consistent with the Company's method for determining the unearned premium liability.

#### Deferred policy acquisition costs

Acquisition costs are comprised of agents' commissions, premium taxes, and other expenses which relate directly to the acquisition of premiums, including salaries for underwriting personnel and inspection fees. These costs are deferred and amortized over the terms of the related policies to the extent that they are considered to be recoverable from unearned premiums, after considering the related anticipated claims and expenses and investment income.

#### Provision for unpaid claims and adjustment expenses

Individual loss estimates are provided on each claim reported. In addition, provisions are made for adjustment expenses, changes in reported claims and for claims incurred but not reported, based on past experience and business in force. The estimates are regularly reviewed and updated, and any resulting adjustments are included in current income. Claim liabilities are carried on a discounted basis.

#### Liability adequacy test

At each reporting date the Company performs a liability adequacy test on its insurance liabilities less deferred policy acquisition expenses, to ensure the carrying value is adequate, using current estimates of future cash flows, taking into account the relevant investment return. If that assessment shows that the carrying amount of the liabilities is inadequate, any deficiency is recognized as an expense to the statement of comprehensive income, initially, by writing off the deferred policy acquisition expense and, subsequently, by recognizing an additional claims liability for claims provisions.

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# Caradoc Townsend Mutual Insurance Company

## Notes to Consolidated Financial Statements

Year ended December 31, 2018

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### 2. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES *(continued)*

Reinsurers' share of provision for unpaid claims for adjustment expenses

Incurred reinsurance recoveries are recorded as reductions of the claims incurred accounts. Expected reinsurance recoveries on unpaid claims and adjustment expenses are recognized as assets at the same time and using principles consistent with the Company's method for establishing the related liability. A contingent liability exists with respect to reinsurance ceded which could become a liability of the Company in the event that the reinsurer might be unable to meet its obligations under the reinsurance agreements.

#### Fire Mutuals Guarantee Fund

The Company is a member of the Fire Mutuals Guarantee Fund ("the Fund"). The Fund was established to provide payment of outstanding policyholders' claims if a member company became bankrupt. As a result, the Company may be required to contribute assets to their proportionate share in meeting this objective.

#### Property and equipment

Property and equipment is initially recorded at cost and subsequently measured at cost less accumulated amortization and accumulated impairment losses, with the exception of land which is not amortized. Amortization is recognized in net income and is provided on a straight-line basis over the estimated useful life of the assets as follows:

Buildings	35 years
Office equipment	10 years
Computer equipment	5 years
Signs	5 years
Paving & sidewalks	10 years
Motor vehicles	5 years

Amortization methods, useful lives and residual values are reviewed annually and adjusted if necessary. Property and equipment acquired during the year are amortized at one-half of the normal rate.

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# Caradoc Townsend Mutual Insurance Company

## Notes to Consolidated Financial Statements

Year ended December 31, 2018

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### 2. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES *(continued)*

#### Income taxes

Income tax expense comprises of current and deferred tax. Current and deferred tax are recognized in net income except to the extent that it relates to a business combination, or items recognized directly in equity or in other comprehensive income.

Current income taxes are recognized for the estimated income taxes payable or receivable on taxable income or loss for the current year and any adjustment to income taxes payable in respect of previous years. Current income taxes are determined using tax rates and tax laws that have been enacted or substantively enacted by the year-end date.

Deferred tax assets and liabilities are recognized where the carrying amount of an asset or liability differs from its tax base, except for taxable temporary differences arising on the initial recognition of goodwill and temporary differences arising on the initial recognition of an asset or liability in a transaction which is not a business combination and at the time of the transaction affects neither accounting or taxable profit or loss.

Recognition of deferred tax assets for unused tax losses, tax credits and deductible temporary differences is restricted to those instances where it is probable that future taxable profit will be available against which the deferred tax asset can be utilized. Deferred tax assets are reviewed at each reporting date and are reduced to the extent that it is no longer probable that the related tax benefit will be realized.

The amount of the deferred tax asset or liability is measured at the amount expected to be recovered from or paid to the taxation authorities. This amount is determined using tax rates and tax laws that have been enacted or substantively enacted by the year-end date and are expected to apply when liabilities/(assets) are settled/(recovered).

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# Caradoc Townsend Mutual Insurance Company

## Notes to Consolidated Financial Statements

Year ended December 31, 2018

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### 2. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES *(continued)*

#### Financial instruments

The Company classifies its consolidated financial instruments into one of the following categories based on the characteristics of the financial instruments and management's choices and intentions. All transactions related to financial instruments are recorded on a trade date basis. The Company's accounting policy for each category is as follows:

#### Financial assets at fair value through profit or loss

A financial asset is classified at fair value through profit or loss if it is classified as held-for-trading or is designated as such upon initial recognition. Financial assets are designated as fair value through profit or loss if the Company manages such investments and makes purchases and sale decisions based on their fair value in accordance with the Company's documented risk management or investment strategy. Upon initial recognition, attributable transaction costs are recognized in profit or loss as incurred. Financial assets at fair value through profit or loss are measured at fair value, and changes therein are recognized in profit or loss.

#### Loans and receivables

These comprise of amounts due from policyholders, reinsurers', Facility Association and miscellaneous receivables. These assets are non-derivative financial assets resulting from the delivery of cash or other assets by a lender to a borrower in return for a promise to repay on a specified date or dates, or on demand. They are initially recognized at fair value plus transaction costs that are directly attributable to their acquisition or issue and subsequently carried at amortized cost, less any impairment losses. Impairments are recognized when there is objective evidence that the Company will be unable to collect all of the amounts due under the terms receivable. On confirmation that the amounts receivable will not be collectable, the gross carrying value of the asset is written off and the loss is recognized in net income.

#### Other financial liabilities

Other financial liabilities include all financial liabilities and comprise of accounts payable and amounts due to other insurance companies. These liabilities are initially recognized at fair value net of any transaction costs directly attributable to the issuance of the instrument and subsequently carried at amortized cost.

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# Caradoc Townsend Mutual Insurance Company

## Notes to Consolidated Financial Statements

Year ended December 31, 2018

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### 2. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES *(continued)*

#### Standards, amendments and interpretations not yet effective

There are no new standards, amendments and interpretations effective for the first time from January 1, 2018, that have had a material effect on the consolidated financial statements.

Certain new standards, amendments and interpretations have been published that are mandatory for the Company's accounting periods beginning on or after January 1, 2019 or later periods that the Company has decided not to early adopt. The standards, amendments and interpretations that may be relevant to the Company are:

IFRS 9 Financial Instruments amends the requirements for classification and measurement of financial assets, impairment, and hedge accounting. IFRS 9 introduces an expected loss model of impairment and retains but simplifies the mixed measurement model and establishes three primary measurement categories for financial assets: amortized cost, fair value through profit or loss, and fair value through other comprehensive income (loss). The basis of classification depends on the entity's business model and the contractual cash flow characteristics of the financial asset. The effective date for IFRS 9 is January 1, 2018; however, insurance entities have been provided the option of deferring the adoption of IFRS 9 until January 1, 2022, which is the effective date of IFRS 17, Insurance Contracts. The Company plans to defer the effective date of IFRS 9 and therefore expects to adopt IFRS 9 on January 1, 2022, concurrent with IFRS 17. The Company is currently assessing the impact of IFRS 9.

IFRS 16 Leases supersedes IAS 17 Leases, IFRIC 4 Determining whether an Arrangement contains a Lease, SIC-15 Operating Leases – Incentives and SIC-27 Evaluating the Substance of Transactions involving the Legal Form of a Lease. It eliminates the distinction between operating and finance leases from the perspective of the lessee. All contracts that meet the definition of a lease will be recorded in the statement of financial position with a 'right of use' asset and a corresponding liability, with limited exception for certain short-term and low value leases. The asset is subsequently accounted for as property and equipment and the liability is reduced as payments are made with interest accruing over the lease term. The accounting requirements from the perspective of the lessor remains largely in line with previous IAS 17 requirements. The effective date for IFRS 16 is January 1, 2019. The Company does not expect to recognize certain leases in its statement of financial position due to the adoption of IFRS 16. See *Note 19* for a schedule of lease commitments.

IFRS 17 Insurance Contracts supersedes IFRS 4 Insurance Contracts. IFRS 17 fundamentally changes how entities account for insurance contracts, introducing a default "building block approach", which disaggregates the cash flows in an insurance contract and provides a different measurement basis for each component, and a simplified "premium allocation approach" for certain short-term contracts. Assumptions used in measuring insurance assets and liabilities, such as cash flows, discount rates and risk adjustment, will be updated at each reporting period. The discount rate will reflect the characteristics of the insurance liabilities, and the estimated future cash flows to settle claims incurred will be discounted unless the period of time between claim occurrence and settlement is less than one year. Presentation changes include 'insurance revenue' replacing the current reporting of 'written premiums' and 'earned premiums' and insurance contract assets and liabilities will not be netted. Under this standard, premiums receivable, unearned premiums and claims payable may no longer be presented separately from other insurance assets and liabilities. The effective date for IFRS 17 is January 1, 2022 with mandatory restatement of comparative periods. The Company is currently assessing the impact of IFRS 17.



# Caradoc Townsend Mutual Insurance Company

## Notes to Consolidated Financial Statements

Year ended December 31, 2018

### 3. ACCOUNTING ESTIMATES AND JUDGMENTS

The Company makes estimates and assumptions about the future that affect the reported amounts of assets and other liabilities. Estimates and judgments are continually evaluated and based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances. In the future, actual experience may differ from these estimates and assumptions.

The effect of a change in an accounting estimate is recognized prospectively by including it in income in the period of the change, if the change affects that period only; or in the period of the change and future periods, if the change affects both.

See Note 14 and Note 15 Provision for Unpaid Claims and Adjustment Expenses and Insurance Contracts for estimates and assumptions that have a significant risk of causing material adjustment to the carrying amounts of assets and liabilities within the next financial year.

### 4. INVESTMENTS

The book and fair values of investments at December 31 are shown as follows:

	2018		2017	
	\$		\$	
	Book Value	Fair Value	Book Value	Fair Value
<u>Held-for-Trading</u>				
Bonds issued by:				
Federal	2,439,270	2,439,270	638,164	638,164
Provincial	1,922,936	1,922,936	1,940,196	1,940,196
Corporate	7,952,327	7,952,327	6,504,669	6,504,669
	<b>12,314,533</b>	<b>12,314,533</b>	9,083,029	9,083,029
<u>Equity Investments</u>				
Common shares	4,831,178	4,831,178	4,090,411	4,090,411
Preferred shares	729,615	729,615	12,025	12,025
Equity pooled funds	738,911	738,911	575,844	575,844
	<b>6,299,704</b>	<b>6,299,704</b>	4,678,280	4,678,280
Total investments	<b>18,614,237</b>	<b>18,614,237</b>	13,761,309	13,761,309

The maximum exposure to credit risk would be the fair value, as shown above.

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# Caradoc Townsend Mutual Insurance Company

## Notes to Consolidated Financial Statements

Year ended December 31, 2018

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### 5. DUE FROM REINSURER

The continuity of amounts due from reinsurer are as follows:

	2018	2017
	\$	\$
Balance, beginning of year	10,000	17,962
Submitted to reinsurer	1,394,764	1,525,329
Received from reinsurer	(1,345,473)	(1,533,291)
Balance, end of year	59,291	10,000

At year-end, the Company reviewed the amounts owing from its reinsurer and determined that no allowance is necessary. All amounts are expected to be received within one year.

### 6. REINSURERS' SHARE OF UNEARNED PREMIUMS

The continuity of reinsurers' share of unearned premiums are as follows:

	2018	2017
	\$	\$
Balance, beginning of year	99,077	67,422
Submitted to reinsurer	2,347,297	2,584,734
Premiums earned during the year	(2,323,686)	(2,553,079)
Balance, end of year	122,688	99,077

### 7. DEFERRED POLICY ACQUISITION COSTS

The continuity of deferred policy acquisition costs are as follows:

	2018	2017
	\$	\$
Balance, beginning of year	1,053,710	888,673
Assumed on amalgamation (Note 25)	145,597	-
Balance, beginning of year - restated	1,199,307	888,673
Acquisition costs incurred	1,636,235	1,724,315
Expensed during the year	(1,322,542)	(1,559,278)
Balance, end of year	1,513,000	1,053,710

Deferred policy acquisition costs will be recognized as an expense within one year.

# Caradoc Townsend Mutual Insurance Company

## Notes to Consolidated Financial Statements

Year ended December 31, 2018

### 8. DEFERRED INCOME TAXES

The movement in 2018 deferred tax assets are:

	Opening balance at Jan 1, 2018 \$	Assumed on amalgamation Jan 1, 2018 \$	Recognized in net income \$	Closing balance at Dec 31, 2018 \$
		(Note 25)		
<b>Deferred tax assets</b>				
Property and equipment	(15,000)	(58,925)	(7,075)	<b>(81,000)</b>
Losses carried forward	95,000	70,645	591,355	<b>757,000</b>
Other	-	15,800	(15,800)	-
Claims liabilities	61,000	9,280	14,720	<b>85,000</b>
	141,000	36,800	583,200	<b>761,000</b>

The movement in 2017 deferred tax assets are:

	Opening balance at Jan 1, 2017 \$	Recognized in net income \$	Closing balance at Dec 31, 2017 \$
<b>Deferred tax assets</b>			
Property and equipment	(6,000)	(9,000)	(15,000)
Losses carried forward	4,000	91,000	95,000
Claims liabilities	63,000	(2,000)	61,000
	61,000	80,000	141,000

### 9. INVESTMENT IN ASSOCIATE

On December 15, 2017, Townsend Mutual Insurance Company acquired an equal share, 33.33% of a private insurance brokerage company with two unrelated parties. These shares are held in 2598695 Ontario Inc. which is 100% owned by Caradoc Townsend Mutual Insurance Company at cost and during 2018 an additional \$35,244 has been invested.

The investment is to be accounted for using the equity method of accounting whereby the investment will be adjusted to reflect the proportionate share of net income of the brokerage company less any dividends received. During 2018, the company recognized their share of income in the amount of \$11,600.

# Caradoc Townsend Mutual Insurance Company

## Notes to Consolidated Financial Statements

Year ended December 31, 2018

### 10. PROPERTY AND EQUIPMENT

	Land	Building	Office Equipment	Computer Equipment	Signs	Paving & Sidewalks	Motor Vehicles	Total
<b>Cost</b>	\$	\$	\$	\$	\$	\$	\$	\$
Balance on December 31, 2017	180,000	1,331,739	111,682	214,351	33,082	77,083	28,395	1,976,332
Assumed on amalgamation ( <i>Note 25</i> )	250,000	305,000	50,353	14,760	-	-	-	620,113
Additions	-	758	5,396	44,982	20,976	-	-	72,112
Disposals	-	-	-	-	(9,645)	-	-	(9,645)
<b>Balance on December 31, 2018</b>	<b>430,000</b>	<b>1,637,497</b>	<b>167,431</b>	<b>274,093</b>	<b>44,413</b>	<b>77,083</b>	<b>28,395</b>	<b>2,658,912</b>
<b>Accumulated amortization</b>								
Balance on December 31, 2017	-	103,353	26,437	141,272	16,541	19,103	2,839	309,545
Amortization expense	-	46,764	16,472	24,344	6,786	7,708	5,679	107,753
Disposals	-	-	-	-	(4,822)	-	-	(4,822)
<b>Balance on December 31, 2018</b>	<b>-</b>	<b>150,117</b>	<b>42,909</b>	<b>165,616</b>	<b>18,505</b>	<b>26,811</b>	<b>8,518</b>	<b>412,476</b>
<b>Net book value</b>								
December 31, 2017	180,000	1,228,386	85,245	73,079	16,541	57,980	25,556	1,666,787
<b>December 31, 2018</b>	<b>430,000</b>	<b>1,487,380</b>	<b>124,522</b>	<b>108,477</b>	<b>25,908</b>	<b>50,272</b>	<b>19,877</b>	<b>2,246,436</b>

# Caradoc Townsend Mutual Insurance Company

## Notes to Consolidated Financial Statements

Year ended December 31, 2018

### 11. REINSURERS' SHARE OF PROVISION FOR UNPAID CLAIMS

The continuity of reinsurers' share of provision for unpaid claims are as follows:

	2018	2017
	\$	\$
Balance, beginning of year	863,262	2,359,233
Assumed on amalgamation (Note 25)	381,638	-
Balance, beginning of year - restated	1,244,900	2,359,233
New claims reserve	1,296,753	338,000
Change in prior years' reserve	(1,268,483)	(3,359,300)
Submitted to reinsurer	1,394,764	1,525,329
Balance, end of year	2,667,934	863,262
Expected settlement		
Within one year	587,546	190,112
More than one year	2,080,388	673,150
	2,667,934	863,262

### 12. UNEARNED PREMIUMS

The continuity of unearned premiums are as follows:

	2018	2017
	\$	\$
Balance, beginning of year	5,189,901	4,868,831
Assumed on amalgamation (Note 25)	1,190,335	-
Balance, beginning of year - restated	6,380,236	4,868,831
Premiums written	13,081,147	10,444,545
Premiums earned during year	(13,126,122)	(10,123,475)
Increase (decrease) in reserve for unearned premiums	(44,975)	321,070
Balance, end of year	6,335,261	5,189,901

### 13. UNEARNED COMMISSION REVENUE

The continuity of unearned commission revenue is as follows:

	2018	2017
	\$	\$
Balance, beginning of year	28,349	28,521
Received from reinsurer and pools	60,288	59,712
Commissions earned during year	(56,763)	(59,884)
Increase in reserve for unearned commission revenue	3,525	(172)
Balance, end of year	31,874	28,349

# Caradoc Townsend Mutual Insurance Company

## Notes to Consolidated Financial Statements

Year ended December 31, 2018

### 14. PROVISION FOR UNPAID CLAIMS AND ADJUSTMENT EXPENSES

Changes in claim liabilities recorded in the statement of financial position for the years ended December 31, 2018 and 2017 and their impact on claims and adjustment expenses are as follows:

	2018	2017
	\$	\$
Balance, beginning of year	5,739,247	7,526,533
Assumed on amalgamation (Note 25)	1,143,530	-
Balance, beginning of year - restated	6,882,777	7,526,533
New claims reserve	9,345,983	6,338,958
Change in prior years' reserve	543,949	(1,584,169)
Paid claims		
Current year	(5,448,516)	(4,207,816)
Prior year	(2,172,359)	(2,334,259)
Balance, end of year, gross	9,151,834	5,739,247
Reinsurers' share of provision for unpaid claims	(2,667,934)	(863,262)
Balance, end of year	6,483,900	4,875,985
Expected settlement		
Within one year	2,828,329	1,773,686
More than one year	6,323,505	3,965,561
	9,151,834	5,739,247

The determination of the provision for unpaid claims and adjustment expenses and the related reinsurers' share requires the estimation of reinsurance recoveries and future development of claims. The provision for unpaid claims and adjustment expenses and related reinsurers' share are estimates subject to variability, and the variability could be material in the near term. The variability arises because all events affecting the ultimate settlement of claims have not taken place and may not take place for some time. Variability can be caused by receipt of additional claim information, changes in judicial interpretation of contracts, or significant changes in severity or frequency of claims from historical trends. The estimates are principally based on the Company's historical experience. Methods of estimation have been used which the Company believes produce reasonable results given current information. The Company must participate in industry automobile residual pools of business, and recognizes a share of this business based on its automobile market share. The Company records its shares of the liabilities provided by the actuaries of the pools.

An actuary is retained by the Company's Board of Directors to review the policy liabilities of the Company. The actuary's responsibility is to carry out a valuation of the Company's policy liabilities in accordance with accepted actuarial practices and report thereon to the Company. In performing the valuation, the actuary makes assumptions as to the future loss ratios, trends, future rates of claims frequency and severity, inflation and both internal and external adjustment expenses, taking into consideration the circumstances of the Company. The actuary also makes use of the work of the external auditor in verifying the underlying data used in the valuation. The actuary's report outlines the scope of work performed and recommendation.

(continues)

# Caradoc Townsend Mutual Insurance Company

## Notes to Consolidated Financial Statements

Year ended December 31, 2018

### 14. PROVISION FOR UNPAID CLAIMS AND ADJUSTMENT EXPENSES *(continued)*

The following is a summary of the insurance contract provisions and related reinsurance assets

	Gross	Re-Insurance	Net
December 31, 2018	\$	\$	\$
Outstanding claims provision			
Property	743,821	15,392	<b>728,429</b>
Automobile	2,411,338	216,565	<b>2,194,773</b>
Liability	3,982,375	1,924,977	<b>2,057,398</b>
Facility Association and other residual pools	484,300	-	<b>484,300</b>
Provisions for claims incurred but not reported	1,530,000	511,000	<b>1,019,000</b>
<b>Balance, end of year</b>	<b>9,151,834</b>	<b>2,667,934</b>	<b>6,483,900</b>
	Gross	Re-Insurance	Net
December 31, 2017	\$	\$	\$
Outstanding claims provision			
Property	784,139	189,000	595,139
Automobile	2,752,238	296,262	2,455,976
Liability	624,276	10,000	614,276
Facility Association and other residual pools	528,594	-	528,594
Provisions for claims incurred but not reported	1,050,000	368,000	682,000
<b>Balance, end of year</b>	<b>5,739,247</b>	<b>863,262</b>	<b>4,875,985</b>

### 15. INSURANCE CONTRACTS

#### Claim development

The estimation of claim development involves assessing the future behaviour of claims, taking into consideration the consistency of the Company's claim handling procedures, the amount of information available, the characteristics of the line of business from which the claim arises and historical delays in reporting claims. In general, the longer the term required for the settlement of a group of claims the more variable the estimates. Short settlement term claims are those which are expected to be substantially paid within a year of being reported.

The tables that follow present the development of claims payments and the estimated ultimate cost of claims for the claim years 2008 to 2018. The tables reflect the combination of Townsend Mutual Insurance Company and Caradoc Delaware Mutual Insurance Company. The upper half of the tables shows the cumulative amounts paid or estimated to be paid during successive years related to each claim year. The original estimates will be increased or decreased, as more information becomes known about the original claims and overall claim frequency and severity.

# Caradoc Townsend Mutual Insurance Company

## Notes to Consolidated Financial Statements

Year ended December 31, 2018

### 15. Insurance Contracts (continued)

#### Gross claims

	Earlier	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	Total
	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$
Gross estimate of cumulative claims cost												
End of year claim	7,194,071	8,258,026	5,423,761	5,770,984	5,396,337	4,853,645	7,398,670	10,408,214	7,669,230	7,249,213	9,155,848	
One year later	5,410,659	7,495,721	4,006,235	5,674,238	4,482,318	4,243,297	6,566,776	9,455,485	7,143,687	7,840,311	-	
Two years later	5,143,536	5,999,924	3,452,100	5,329,160	4,690,005	4,773,096	6,110,623	9,374,029	8,034,844	-		
Three years later	4,662,632	5,435,387	3,138,622	4,983,880	4,242,979	4,637,721	5,491,495	9,104,924	-			
Four years later	4,389,061	4,711,810	3,090,954	4,741,551	4,269,309	4,196,619	5,442,863	-				
Five years later	4,419,880	4,745,075	3,188,328	4,724,863	4,333,580	4,111,190	-					
Six years later	4,313,970	4,622,806	3,057,734	4,581,783	4,334,808	-						
Seven years later	4,297,040	4,578,610	3,033,749	4,556,046	-							
Eight years later	4,278,770	4,570,610	2,988,967	-								
Nine years later	4,278,770	4,570,610	-									
Ten years later	4,278,770	-										
Current estimate of cumulative claims cost												
claims cost	4,278,770	4,570,610	2,988,967	4,556,046	4,334,808	4,111,190	5,442,863	9,104,924	8,034,844	7,840,311	9,155,848	
Cumulative payments	4,278,770	4,570,610	2,988,967	4,551,046	4,184,812	3,694,801	5,080,335	7,922,050	6,177,427	6,654,019	5,658,510	
Outstanding claims	-	-	-	5,000	149,996	416,389	362,528	1,182,874	1,857,417	1,186,292	3,497,338	8,657,834
Impact of discounting												494,000
Total gross outstanding claims												9,151,834



# Caradoc Townsend Mutual Insurance Company

## Notes to Consolidated Financial Statements

Year ended December 31, 2018

### 15. Insurance Contracts (continued)

#### Net claims after reinsurance

	Earlier	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	Total
	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$
Net estimate of cumulative												
claims cost												
End of year claim	4,107,117	3,532,620	2,155,144	3,369,350	2,651,601	4,335,870	5,484,324	6,391,716	5,476,156	6,319,571	7,505,545	
One year later	3,607,722	3,192,924	1,912,743	3,568,927	2,675,314	3,856,009	5,045,054	5,964,796	5,438,744	6,142,380	-	
Two years later	3,509,170	2,973,116	1,760,623	3,219,278	2,879,656	4,166,781	4,777,897	5,840,715	5,870,672	-		
Three years later	3,373,590	2,852,630	1,747,580	3,143,121	2,692,843	4,060,501	4,481,302	5,607,611	-			
Four years later	3,249,167	2,782,615	1,708,464	3,095,103	2,738,188	3,809,774	4,444,670	-				
Five years later	3,282,952	2,831,880	1,785,500	3,164,815	2,872,244	3,703,743	-					
Six years later	3,239,304	2,768,611	1,687,484	3,079,903	2,882,471	-						
Seven years later	3,230,374	2,795,197	1,707,194	3,061,167	-							
Eight years later	3,221,104	2,753,415	1,698,038	-								
Nine years later	3,221,104	2,753,415	-									
Ten years later	3,221,104	-										
Current estimate of cumulative												
claims cost												
claims cost	3,221,104	2,753,415	1,698,038	3,061,167	2,882,471	3,703,743	4,444,670	5,607,611	5,870,672	6,142,380	7,505,545	
Cumulative payments	3,221,104	2,753,415	1,698,038	3,061,167	2,782,068	3,503,067	4,091,142	4,691,633	4,540,594	5,092,480	5,389,208	
Outstanding claims	-	-	-	-	100,403	200,676	353,528	915,978	1,330,078	1,049,900	2,116,337	6,066,900
Impact of discounting												417,000
Total net outstanding claims												6,483,900

# Caradoc Townsend Mutual Insurance Company

## Notes to Consolidated Financial Statements

Year ended December 31, 2018

### 16. FEES, COMMISSIONS AND OTHER ACQUISITION EXPENSES

	2018	2017
Agent commissions and benefits	\$ 972,331	\$ 657,032
Brokers commissions	580,564	554,681
Sales salaries	344,989	225,051
Other	(24,083)	(19,569)
	<b>\$ 1,873,801</b>	<b>\$ 1,417,195</b>

### 17. INVESTMENT INCOME

Investment income was derived from the following:

	2018	2017
Interest income	\$ 446,085	\$ 416,589
Dividend and distribution income	203,140	41,500
Gain on sale of investments	100,600	94,452
Market value adjustments	(714,440)	211,356
Investment fees	(112,880)	(70,973)
Share of profit from investment in associate (Note 9)	11,600	-
	<b>\$ (65,895)</b>	<b>\$ 692,924</b>

### 18. RELATED PARTY TRANSACTIONS

The Company entered into the following transactions with key management personnel, which are defined by IAS 24, Related Party Disclosures, as those persons having authority and responsibility for planning, directing and controlling the activities of the Company, including directors and management:

	2018	2017
<b>Compensation</b>		
Salaries, benefits and directors fees	\$ 699,003	\$ 681,881
Pension and other post-employment benefits	77,785	60,814
	<b>\$ 776,788</b>	<b>\$ 742,695</b>

Premiums for key management personnel during 2018 amounted to approximately \$87,393 (2018 - \$152,500). There were claims paid to key management personnel during 2018 \$22,756 (2017 - \$125,815).

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# Caradoc Townsend Mutual Insurance Company

## Notes to Consolidated Financial Statements

Year ended December 31, 2018

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### 19. PENSION PLAN

The Company makes contributions on behalf of its employees to “The Retirement Annuity Plan for Employees of the Ontario Mutual Insurance Association and Member Companies”, which is a multi-employer plan. Each member company has signed an Ontario Mutual Insurance Association Pension Plan Agreement. Eligible employees participate in the defined benefit plan and sales agents participate in the defined contribution plan. The defined benefit plan specifies the amount of the retirement benefit to be received by the employee based on the number of years the employee has contributed and his/her final average earnings.

The Company funds the excess defined benefit plan based on the Company’s percentage of pensionable earnings as calculated by the Pension Plan actuaries. The Pension Plan agreement states that the Company is responsible for its share of any deficit as a result of any actuarial valuation or cost certificate. The minimum funding requirement is the solvency valuation amount determined by the Pension Plan actuary on the valuation dates prescribed by the Pensions Benefit Act. In the event of a wind-up, voluntary withdrawal or bankruptcy, either by the Company or the group as a whole, the Company is responsible for its portion of all expenses and deficit related to such.

The amount contributed to the defined benefit plan for 2018 was \$98,537 (2017 - \$ 74,176). The contributions were made for current service and have been recorded as expenses for 2018. The Company had a 1.93% share of the total contributions to the Plan in 2018.

The next actuarial valuation to be filed under the Pension Benefit Act is as of December 31, 2020, which is not expected to be completed until midyear 2021. The actuary has completed a valuation of the funded position of the pension plan as of January 1, 2018. Based on the report, the company has reversed the additional payments which were accrued in 2017 to fund the estimated deficit. The Company’s share of the deficit in 2017 amounted to \$102,309, of which \$68,206 was reversed during the year. As a result of the amalgamation, the company reversed an additional \$27,270 from the opening balances of Caradoc Delaware Mutual Insurance Company. These reversals have been recorded as a reduction to expenses in 2018.

The defined benefit plan has been closed to future eligible employees. The Company and all current employees who are accruing benefits under the defined benefit plan continue to contribute to the defined benefit plan according to the existing terms of the agreement. Future eligible employees are enrolled in a new defined contribution plan. The Company’s obligation with respect to this plan is to make specified monthly contributions based on a percentage of employee’s eligible earnings.

The amount contributed to the defined contribution plan for 2018 was \$64,333 (2017 - \$44,219). The contributions were made for current service and have been recorded as expenses for 2018.

The expected contributions to the defined benefit plan and defined contribution plan for 2019 are \$173,375 combined.

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# Caradoc Townsend Mutual Insurance Company

## Notes to Consolidated Financial Statements

Year ended December 31, 2018

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### 20. FINANCIAL INSTRUMENTS AND INSURANCE RISK MANAGEMENT

#### Insurance risk management

The principal risk the Company faces under insurance contracts is that the actual claims and benefit payments or the timing thereof, differ from expectations. This is influenced by the frequency of claims, severity of claims, actual benefits paid and subsequent development of long-term claims. Therefore, the objective of the Company is to ensure that sufficient reserves are available to cover these liabilities.

The above risk exposure is mitigated by diversification across a large portfolio of insurance. The variability of risk is also improved by careful selection and implementation of underwriting strategy guidelines, as well as the use of reinsurance arrangements.

The Company purchases reinsurance as part of its risk mitigation program. Retention limits for the excess-of-loss reinsurance vary by product line.

Amounts recoverable from reinsurers are estimated in a manner consistent with the outstanding claims provision and are in accordance with the reinsurance contracts. Although the Company has reinsurance arrangements, it is not relieved of its direct obligations to its policyholders and thus a credit exposure exists with respect to ceded insurance, to the extent that any reinsurer is unable to meet its obligations assumed under such reinsurance agreements.

The Company writes insurance primarily over a twelve month duration. The most significant risks arise through high severity, low frequency events such as natural disasters or catastrophes. A concentration of risk may arise from insurance contracts issued in a specific geographic location since all insurance contracts are written in Ontario.

The Company manages this risk via its underwriting and reinsurance strategy within an overall risk management framework. Exposures are limited by having documented underwriting limits and criteria. Pricing of property and liability policies are based on assumptions in regard to trends and past experience, in an attempt to correctly match policy revenue with exposed risk. Automobile premiums are subject to approval by the Financial Services Commission of Ontario and therefore may result in a delay in adjusting the pricing to exposed risk. Reinsurance is purchased to mitigate the effect of the potential loss to the Company. Reinsurance is placed with Farm Mutual Reinsurance Plan Inc. (FMRP), a Canadian registered reinsurer.

The Company followed a policy of underwriting and reinsuring contracts of insurance which, in the main, limit the liability of the Company to an amount on any one claim of \$430,000 in the event of a property claim, an amount of \$430,000 in the event of an automobile claim, an amount of \$430,000 in the event of a liability claim, an amount of \$20,000 in the event of a farmers' accident claim and \$1,290,000 in the event of a catastrophe.

The Company is exposed to a pricing risk to the extent that unearned premiums are insufficient to meet the related future policy costs. Evaluation is performed regularly to estimate future claims costs, related expenses and expected profit in relation to unearned premiums.

The risks associated with insurance contracts are complex and subject to a number of variables, which complicate quantitative sensitivity analysis. The Company uses various techniques based on past claims development experience to quantify these sensitivities. This included indicators such as average claim cost, amount of claims occurrence, expected loss ratios and claims development as described in *Note 15*.

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# Caradoc Townsend Mutual Insurance Company

## Notes to Consolidated Financial Statements

Year ended December 31, 2018

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### 20. FINANCIAL INSTRUMENTS AND INSURANCE RISK MANAGEMENT *(continued)*

The table found at the end of *Note 14*, Provision for Unpaid Claims and Adjustment Expenses, sets out the concentration of unpaid claims and adjustment expenses by class of insurance.

A sensitivity analysis is based on the claims loss ratio, which is calculated by taking net claims incurred, including adjustment, expenses over net premiums earned. A 5% movement in the current year claims loss ratio would impact the statement of comprehensive income by approximately \$539,000 (2017 - \$379,000), before tax.

#### Fair value

The Company has categorized its assets that are carried at fair value on a recurring basis, based on priority of the inputs to valuation techniques used to measure fair value, into a three level fair value hierarchy. Financial assets measured at fair value are categorized as follows:

Level 1: Fair value is based on unadjusted quoted prices for identical assets or liabilities in an active market.

Level 2: Fair value is based on quoted prices for similar assets or liabilities in active markets, valuation that is based on significant observable inputs or inputs that are derived principally for, or corroborated with, observable market data through correlation or other means.

Level 3: Fair value is based on valuation techniques that require one or more significant unobservable inputs or the use of broker quotes. These unobservable inputs reflect the Company's assumptions about the assumptions market participants would use in pricing the assets or liabilities. The Company does not have any amounts classified as Level 3.

	Level 1	Level 2	Total
December 31, 2018	\$	\$	\$
Cash	1,848,248	-	1,848,248
Bonds	-	12,314,533	12,314,533
Equities	-	6,299,704	6,299,704
<hr/>			
Total assets measured at fair value	1,848,248	18,614,237	20,462,485

There was a transfer from Level 2 to Level 1 of approximately \$1,025,000 for the year ended December 31, 2018, (\$1,275,000 - 2017). There were no transfers from Level 1 to Level 2 in 2018, and approximately \$100,000 for the year ended December 31, 2017.

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# Caradoc Townsend Mutual Insurance Company

## Notes to Consolidated Financial Statements

Year ended December 31, 2018

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### 20. FINANCIAL INSTRUMENTS AND INSURANCE RISK MANAGEMENT *(continued)*

#### Credit risk

Credit risk is the risk of financial loss to the Company if a debtor fails to make payments of interest and principal when due. The Company is exposed to this risk relating to its debt holdings in its investment portfolio and the reliance on reinsurers to make payment when certain loss conditions are met.

The Company's investment policy puts limits on the bond portfolio including portfolio composition limits, issuer type limits, bond quality limits, aggregate issuer limits, corporate sector limits and general guidelines for geographic exposure. All fixed income portfolios are measured for performance on a quarterly basis and monitored by management on a monthly basis.

The maximum exposure to credit risk and concentration of this risk is outlined in *Note 4*.

Reinsurance is placed with FMRP, a Canadian registered reinsurer. Management monitors the creditworthiness of FMRP by reviewing their annual financial statements and through ongoing communications. Reinsurance treaties are reviewed annually by management prior to renewal of the reinsurance contract.

Amounts receivable are short-term in nature and are not subject to material credit risk.

There have been no significant changes from the previous period in the exposure to risk or policies, procedures and methods used to measure the risk.

#### Market risk

Market risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate as a result of market factors. Market factors include three types of risk: currency risk, interest rate risk, and equity risk.

The Company's investment policy operates within the guidelines of the Insurance Act. An investment policy is in place and its application is monitored by the Investment Committee and the Board of Directors. Diversification techniques are utilized to minimize risk.

#### Currency risk

Currency risk is the risk that fair value or future cash flows of a financial instrument will fluctuate because of changes in foreign exchange values. The Company is not significantly exposed to foreign exchange rate risk.

The Company is exposed to currency risk through its holdings in global equity and fixed income investments. Management monitors its foreign currency exposure regularly and adjusts holdings when deemed necessary.

As at December 31, 2018, a 1% change in value of foreign currency would impact the value of the global equity and fixed income investments of approximately \$17,000.

*(continues)*

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# Caradoc Townsend Mutual Insurance Company

## Notes to Consolidated Financial Statements

Year ended December 31, 2018

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### 20. FINANCIAL INSTRUMENTS AND INSURANCE RISK MANAGEMENT *(continued)*

#### Interest rate risk

Interest rate risk is the potential for financial loss caused by fluctuations in fair value or future cash flows of financial instruments because of changes in market interest rates.

The Company is exposed to this risk through its interest bearing investments that include term deposits and bonds.

Historical data and current information is used to profile the ultimate claims settlement pattern by class of insurance, which is then used in a broad sense to develop an investment policy and strategy. However, because a significant portion of the Company's assets relate to its capital rather than liabilities, the value of its interest rate based assets exceeds its interest rate based liabilities. As a result, generally, the Company's investment income will move with interest rates over the medium to long-term with short term interest rate fluctuations creating unrealized gains or losses in other comprehensive income. There are no occurrences where interest would be charged on liabilities, therefore, little protection is needed to ensure the fair market value of assets will be offset by a similar change in liabilities due to an interest rate change.

The objective and policies and procedures for managing interest rate risk is to diversify the bond portfolio in such a way that the bond portfolio is laddered over a number of years. A portion of the bond portfolio would come due each year and be reinvested. This protects the Company from fluctuations in the interest rates.

At December 31, 2018 a 1% move in interest rates, with all other variables held constant, could impact the market value of interest bearing investments by approximately \$428,000.

#### Equity risk

Equity risk is the uncertainty associated with the valuation of assets arising from changes in equity markets. The Company is exposed to this risk through its equity holdings within its investment portfolio.

The Company's portfolio includes equity and fixed investment with fair values that fluctuate with the stock markets. As at December 31, 2018, a 10% movement in the stock markets would have an estimated affect on the fair values of approximately \$553,000. For stocks that the Company did not sell during the period, the change would be recognized in the asset value and in net income. For stocks that the Company did sell during the period, the change during the period and changes prior to the period would be recognized as net realized gains in income during the period.

The Company limits its equity holdings to less than 25% of the total portfolio value.

*(continues)*



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# Caradoc Townsend Mutual Insurance Company

## Notes to Consolidated Financial Statements

Year ended December 31, 2018

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### 20. FINANCIAL INSTRUMENTS AND INSURANCE RISK MANAGEMENT *(continued)*

#### Liquidity risk

Liquidity risk is the risk that the Company will not be able to meet all cash outflow obligations as they come due. The Company mitigates this risk by monitoring cash activities and expected outflows. The current liabilities arise as claims are made. There are no material liabilities that can be called unexpectedly at the demand of a lender or client. There are no material commitments for capital expenditures and there is no need for such expenditures in the normal course of business. Claim payments are funded by current operating cash flow including investment income. There have been no significant changes from the previous period in the exposure to risk or policies.

### 21. OPERATING LEASE

The company has entered into a 36 month lease with respect to its computer equipment in April 2017. The lease provides for option to purchase the equipment at the end of the lease for fair market value. Future minimum lease payments are as follows:

2019	\$	136,100
2020		45,300

### 22. CAPITAL MANAGEMENT

The Company's objectives with respect to capital management are to maintain a capital base that is structured to exceed regulatory requirements and to best utilize capital allocations.

The regulators measure the financial strength of property and casualty insurers using a minimum capital test (MCT). The regulators generally expect property and casualty companies to comply with capital adequacy requirements. This test compares a Company's capital against the risk profile of the organization. The risk-based capital adequacy framework assesses the risk of assets, policy liabilities and other exposures by applying various factors. The regulator indicates that the Company should produce a minimum MCT of 150%. During the year, the Company has consistently exceeded this minimum. The regulator has the authority to request more extensive reporting and can place restrictions on the Company's operations if the Company falls below this requirement and deemed necessary.

For the purpose of capital management, the Company has defined capital as surplus.

### 23. COMPARATIVE FIGURES

Some of the comparative figures have been reclassified to conform to the current year's presentation.



# Caradoc Townsend Mutual Insurance Company

## Notes to Consolidated Financial Statements

Year ended December 31, 2018

### 24. PRIOR PERIOD ADJUSTMENT

The 2017 financial statements have been restated to include the effect of applying discounting to provision for unpaid claims and reinsurance recoverable. This had a positive effect to 2017 by reducing the Net Loss by \$71,000, and decreasing the opening balance of the prior years surplus by \$392,000. The net effect of the adjustment was a decrease in closing surplus of \$321,000, and changes in the other balance sheet accounts as noted below.

	Restated	Previously Reported	Adjusted
Reinsurers' share of provision for unpaid claims	\$ (863,262)	\$ (828,262)	\$ (35,000)
Amounts due to other insurance companies	228,520	220,520	8,000
Provision for unpaid claims and adjustment expenses	5,739,247	5,391,247	348,000
Surplus	10,020,687	10,341,687	(321,000)

### 25. AMALGAMATION

On June 21, 2017, Townsend Mutual Insurance Company entered into an amalgamation agreement with Caradoc Delaware Mutual Insurance Company. The merger was completed on January 1, 2018.

In accordance with IFRS, the comparative figures of Caradoc Delaware Mutual Insurance Company have not been included in the comparative figures.

The standards indicate that Townsend Mutual Insurance Company shall initially recognise the identifiable assets and liabilities assumed at their fair values at the amalgamation date. This resulted in fair market adjustments as follows; increase to land and building of \$315,576, increase to provision for unpaid claims and adjustment expenses (net) of \$61,000 and increase in deferred income taxes of \$27,525. The net assets of Caradoc Delaware Mutual Insurance Company are recognized as a direct addition to surplus. Net assets assumed on amalgamation are as follows:

<u>Assets</u>		
Cash		\$ 98,330
Investments		7,946,795
Accrued investment income		16,978
Due from policyholders		585,608
Miscellaneous accounts receivable		652
Deferred policy acquisition expenses		145,597
Deferred income taxes		36,800
Property and equipment		620,113
Reinsurers' share of provision for unpaid claims		381,638
<u>Liabilities</u>		
Accounts payable		(198,216)
Due to other insurance companies		(16,457)
Unearned premiums		(1,190,335)
Provision for unpaid claims and adjustment expenses		(1,143,530)
Increase in members' surplus on amalgamation with Caradoc Delaware Mutual Insurance Company		\$ 7,283,973

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# Caradoc Townsend Mutual Insurance Company

## Notes to Consolidated Financial Statements

Year ended December 31, 2018

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### 25. AMALGAMATION (continued)

The opening statement of financial position at January 1, 2018, after amalgamation is as follows:

<u>Assets</u>	
Cash	\$ 219,010
Investments	21,708,104
Accrued investment income	91,967
Due from policyholders	3,809,489
Due from reinsurer	10,000
Due from Facility Association	72,857
Miscellaneous accounts receivable	56,111
Income taxes recoverable	60,599
Reinsurer's share of unearned premiums	99,077
Deferred policy acquisition expenses	1,199,307
Deferred income taxes	177,800
Investment in associate	589,598
Property and equipment	2,286,900
Reinsurers' share of provision for unpaid claims	1,244,900
	<hr/>
	\$ 31,625,719
<u>Liabilities</u>	
Accounts payable	\$ 784,720
Due to other insurance companies	244,977
Unearned premiums	6,380,236
Unearned commission revenue	28,349
Provision for unpaid claims and adjustment expenses	6,882,777
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	14,321,059
<u>Surplus</u>	
Surplus - Townsend Mutual Insurance Company	10,020,687
Increase in surplus on amalgamation	7,283,973
	<hr/>
	17,304,660
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	\$ 31,625,719